



DO YOU KNOW
HOW OUR CLIENT



Washington
Gas

SUCCEEDED
IN 200% ADOPTION OF
DIGITAL PAYMENTS?



THEY DIGITIZED THEIR CUSTOMER COMMUNICATION THROUGH



SMS



EMAIL



**PUSH
NOTIFICATIONS**



IVRS



HOW IT HELPED?

**THE CUSTOMERS WERE EMPOWERED TO
SELF-SERVE THEIR NEEDS**

PAPERLESS ENROLMENTS

ONE-CLICK BILL PAYMENTS

INSTALLMENT PLAN ENROLMENTS

CHANGE ADDRESS & PLAN

RESOLVE THEIR QUERIES



THE RESULTS WERE
AWESOME!

200%

INCREASE IN DIGITAL
BILL PAYMENTS

200%

INCREASE IN DIGITAL
ADOPTION RATE





TILLI SOFTWARE HAS SIMILAR **SUCCESS STORIES** WITH OTHER CLIENTS TOO ACROSS DIFFERENT INDUSTRIES!

anglianwater



Bangor Natural Gas



ENERGY
WEST Montana



Fairfax
Water



مرافيق
MARAFIQ



TOL
City of Toledo



HERE IS WHAT OUR CUSTOMER SAYS ABOUT US!

Customers expect to be able to log in to do what they need to do without having to memorize any additional information. With Tilli, they just need a login and their credit card and can view bills and make payments with just one click.

Anthony Murdock

Customer Service Director,
Washington Gas





**EXPERIENCE HOW OUR CUSTOMER
EXPERIENCE PLATFORM CAN TRANSFORM
THE WAY YOU DO BUSINESS**

SEND US YOUR QUERY!

DISCOVER@TILLI.PRO